



+GF+

GEORG FISCHER
PIPING SYSTEMS

What do we offer?

The warranty applies to all PVC-U products with the +GF+ trademark according to metric norm and the British Standard purchased after January 1, 2007. Defective products are immediately replaced by new products or products of equal value.

Why are we offering this extended warranty?

We want to confirm our confidence in the premium quality of our PVC-U products.

What does the warranty cover?

A lifetime warranty against product failure caused by defects in the product or the material under normal use. By normal we mean conditions as authorized for PVC-U in our planning fundamentals at the time of installation.

What is not covered?

Not under warranty are exceptional wear and automation components.

Since this is a product guarantee, further legal claims for installation costs or consequential damages of any kind are not included.

Whom does this warranty benefit?

The original owner may put forward a claim directly to Georg Fischer under this warranty. The distributor or seller does not need to be contacted.

How to make a claim?

A complaint is submitted to Georg Fischer including the completed claims sheet and the defective part/parts. We promise fast processing of the claim.

How long does the warranty last?

It is effective for the whole planned useful life of the system in which the products are used. For applications with water as the medium this is generally 25 years.

What do you receive from GF in case of a claim?

You will receive immediate confirmation of receipt of your complaint and an investigation of the cause of failure will begin within two weeks. For justified complaints you will promptly receive a replacement of the defective parts or products of equal value.



Lifetime Warranty for PVC-U Products

What this warranty covers

This Lifetime Warranty is provided to the original user of PVC-U Products (Valves, Fittings and Pipes) marked with the trademark +GF+ sold by Georg Fischer Piping Systems Ltd or its affiliated companies („Georg Fischer“) as of January 1, 2007.

Georg Fischer warrants that the PVC-U Products, under normal conditions* will be free from defects in material and workmanship during their whole useful life.

This Lifetime Warranty applies exclusively to PVC-U Products in accordance with DIN/ISO Standard 15494 and BS EN 1452.

How long this warranty lasts

This Lifetime Warranty lasts, as long as the original user owns the PVC-U Product, for the whole useful life of the PVC-U Product as defined in Georg Fischer's design fundamentals.

What Georg Fischer will do

At Georg Fischer's option, Georg Fischer will repair, replace or substitute a defective PVC-U Product with a PVC-U Product of equal value and function.

What this warranty does not cover

This Lifetime Warranty does not apply to one or more of the following:

1. PVC-U Products that have been subject to abuse, misuse, neglect, accident, improper installation, improper storage, improper handling or adjustment, or corrosion.
2. Acts of God, including, but not limited to flood, fire, hurricane, tornado, earthquake, electro-static or any other similar natural cause beyond the control of Georg Fischer.
3. PVC-U Products that have been modified or altered outside of or beyond Georg Fischer specifications.
4. PVC-U Products used in application other than those recommended by Georg Fischer, either in its most recent catalogue or in the instructions accompanying the PVC-U Products.
5. Freight charges, installation cost, labor cost, damage to related components, cost incurred due to down time, other incidental or consequential damages of any kind, and normal wear and tear of the product.

6. Electrical and pneumatic devices for PVC-U Valves.
7. PVC-U Products not specified to DIN/ISO 15494 and BS EN 1452 (e.g. ASTM Schedule 40/80, JIS-Standard).
8. PVC-U Products which have been resold or otherwise disposed of by the original end-user.

How to make a claim

To make a claim under this Lifetime Warranty, the PVC-U Product must be returned to Georg Fischer for evaluation and disposition. When returning the product back to Georg Fischer, please include (i) written proof of purchase, which includes the date, amount and place of purchase; (ii) a written description of the claimed defect(s) using the **GF claims sheet** (available through the local GF sales company) with a photo of the application, if possible.

Georg Fischer shall have two (2) weeks following receipt of any PVC-U Product returned for warranty claim to begin the investigation of the claimed defects, and the original user or authorized distributor shall give Georg Fischer (or its agents) reasonable access to the application of the product for inspection purposes.

Each of the above mentioned terms must be met in order to qualify for the Lifetime Warranty coverage.

Exclusive remedy

Georg Fischer's Lifetime Warranty and remedies set forth herein are the original user's sole and exclusive remedies in relation to Georg Fischer, and are offered by Georg Fischer in lieu of all other warranties, guarantees, and/or remedies whatsoever, including, but not limited to, implied warranties of merchantability and/or fitness for a particular purpose, or other warranties or guarantees arising by operation of law, which are hereby, to the extent permitted by applicable law, expressly disclaimed.

In no event shall Georg Fischer be liable to the original user or authorized distributor or third parties for lost profits, consequential, incidental, punitive, exemplary or other similar damages.

This Lifetime Warranty gives the original user certain specific legal rights, and the original user may also have other rights that vary from country to country, in particular warranty rights under the purchase contract concluded with his dealer. Some laws do not allow the limitation/exclusion of incidental or consequential damages, particularly for injury to or death of persons, or otherwise restrict the limitations contained herein, so some of the exclusions above may not apply to you.

1/2007

* "Normal conditions" are the conditions in Georg Fischer's design fundamentals at the time of installation defining the time period for which the products are designed in function of operating temperature, pressure and chemical media classified as harmless for PVC-U. Georg Fischer's design fundamentals are published and may be downloaded from www.piping.georgfischer.com